Miss Derm PH

Cancellation and Refund Policy

Advance Cancellations:

Cancellations made 24 hours or more before the scheduled appointment or service: Customers are eligible for a refund of any payments made. Card payments or another mode of payments might have an admin charge.

Same-Day Cancellations:

Cancellations made less than 24 hours before the scheduled appointment or service: No refunds will be issued for same-day cancellations. This policy helps us manage our schedule and ensure availability for other clients.

No-Shows:

Failure to attend the scheduled appointment without prior notice: No refunds will be issued for no-shows.

Rescheduling:

Rescheduling requests made 24 hours or more before the scheduled appointment: Customers can reschedule without any additional charges.

Cancelling your rescheduled appointment later will not be refunded as advanced cancellations.

How to Cancel or Reschedule

To cancel or reschedule your appointment, please contact us as soon as possible. We appreciate your understanding and cooperation in adhering to our cancellation and refund policy.

Exceptions

In the event of emergencies or extenuating circumstances, please contact us directly. We understand that unexpected situations can arise, and we will do our best to accommodate you.

PROMOS:

When we have a promo code and promo period, a client can avail it by:

1. Automatic discounts during the promo period

2. The option to pay in advance during the promo period and undergo the procedure later without any expiration date

3. If you wish to use the promo code, you must either pay a deposit or make the full payment before checking out, especially if you intend to undergo the procedure later.